

Healthie Real World Test Results Report CY2025

GENERAL INFORMATION

Plan Report ID Number: Healthie-2025-RWT

Developer Name: Healthie

Product Name(s): Healthie

Version Number(s): Cures 1

Certified Health IT Product List (CHPL) ID(s): 15.04.04.3130.Heal.01.00.1.221207

Developer Real World Testing Plan Page URL: <https://www.gethealthie.com/onc-real-world-testing>

Developer Real World Testing Results Report Page URL [if different from above]:

CHANGES TO ORIGINAL PLAN

Due to Enforcement Discretion Notice in support of Executive Order 14192, “Unleashing Prosperity Through Deregulation” which requires results reporting on only API criteria g.7, g.9-g.10, Healthie will report on only one criteria: RWT Measure #7. Number of Applications/3rd Party Systems Using API Capabilities from our Healthie CY 2025 Real World Test Plan. Healthie will not include results reporting for the other, non-required RWT Measures #1-6 from Healthie CY 2025 Real World Test Plan.

SUMMARY OF TESTING METHODS AND KEY FINDINGS

Provide a summary of the Real World Testing methods deployed to demonstrate real-world interoperability, including any challenges or lessons learned from the chosen approach. Summarize how the results that will be shared in this report demonstrate real-world interoperability. If any non-conformities were discovered and reported to the ONC-ACB during testing, outline these incidences and how they were addressed. Note: A single Real World Testing results report may address multiple products and certification criteria for multiple care settings.

Healthie conducted Real World Testing in our production environment using database logs and reports to evaluate compliance with the certification criteria and interoperability of exchanging electronic health information (EHI) within the certified EHR.

JUSTIFICATION FOR REAL WORLD TESTING APPROACH

Provide an explanation for the overall approach to Real World Testing, including an outline of the approach and how data will be used to demonstrate successful Real World Testing. All measures should reasonably align with the elements within a Real World Testing plan, the scope of the certification, the types of settings in which the certified health IT is marketed, and other factors relevant to the implementation of the certified Health IT Module(s). The justification should reflect how each element within the plan is relevant to the developer’s overall strategy for meeting the Real World Testing Condition and Maintenance of Certification requirements. Note: A single Real World Testing plan may address multiple products and certification criteria for multiple care settings.

For the Healthie test plan, we use the following methodologies. Reporting/Logging: This

methodology uses the logging or reporting capabilities of the EHR to examine functionality performed in the system. A typical example of this is the measure reporting done for the automated measure calculation required in 315(g)(2), but it can also be aspects of the audit log or customized reports from the EHR. This methodology often provides historical measurement reports which can be accessed at different times of the year and evaluate interoperability of EHR functionality, and it can serve as a benchmark for evaluating real world testing over multiple time intervals.

CARE SETTING(S)

The expectation is that a developer's Real World Testing is conducted within each type of clinical setting in which their certified health IT is marketed. Health IT developers are not required to test their certified health IT in every setting in which it is marketed for use. List each care setting that was tested.

Healthie's EHR is targeted at ambulatory specialties including family practice, internal medicine, women's health, and behavioral health, and our measures are designed for their clinical workflows and uses.

METRICS AND OUTCOMES

Health IT developers should detail outcomes from their testing that successfully demonstrate that the certified health IT:

1. is compliant with the certification criteria, including the required technical standards and vocabulary codes sets;
2. is exchanging electronic health information (EHI) in the care and practice settings for which it is marketed for use; and/or,
3. EHI is received by and used in the certified health IT.

(from 85 FR 25766)

Health IT developers could also detail outcomes that did not result from their measurement approach if that better describes their efforts.

Within this section, health IT developers should also describe how the specific data collected from their Real World Testing measures demonstrate their results. Where possible, context should be provided to the measures and results to understand the number of sites/users/transactions tested for the specified measures (i.e., the denominator for comparison to the reported results). If applicable, any Relied Upon Software that is used to meet a criterion's requirements should be included in this section.

Measurement/Metric

Healthie CY 2025 RWT Measure #7: Number of Applications/3rd Party Systems Using API Capabilities

Measurement Description

This measure will determine how many 3rd party systems or applications are integrated and using the EHR's FHIR API interface. This measure will allow us to verify our certified API is working with 3rd party

applications to access USCDI patient data. We will record results for this measure for a minimum of one (1) month, and we will select an appropriate sample of customer accounts for testing to obtain a reasonable determination of use.

Associated Criterion

315(g)(7), (g)(9)-(g)(10)

Relied Upon Software

Health Samurai Aidbox, ver. 1.0

Measurement Justification

This measure will determine how many 3rd party systems or applications are integrated and using the EHR's FHIR API interface. This measure will allow us to verify our certified API is working with 3rd party applications to access USCDI patient data. This measurement also shows support for integrated 3rd party API service provider, Health Samurai Aidbox.

Care Settings

Healthie designed this measure to test all the specialties that we support and target including family practice, internal medicine, women's health, and behavioral health.

Measurement Expected Outcome

The measurement will provide a count of FHIR applications which have registered with our server for patient access as well as applications actively connecting to our FHIR server. We will utilize our FHIR API form which developers use to request API access as well as additional reports and audit logs to determine the number of API applications enabled for our system. We will also query clinician users to determine the API applications they have approved for use on their system.

We expect that our 3rd party API service provider, Health Samurai Aidbox, will be fully integrated and working with our EHR, and successful query of the API resources will prove this.

We do not believe many of our clients will be using API capabilities, but for those who do, we expect it to work and return appropriate clinical data. Our expectation is there will be low utilization by patients and providers with a high success rate (95%+).

Outcomes

During the period of Oct. 1-31, 2025, Healthie had 265 customer applications that were eligible (by having an active Enterprise plan subscription) to integrate with the FHIR API interface (Healthie + Health Samurai Aidbox). In Healthie + Health Samurai Aidbox, 0/265 applications were integrated with/used FHIR API during Oct. 1-31, 2025. Low to no utilization was expected.

In lieu of testing with an integrated customer, Healthie performed Inferno testing with Aidbox for test scenarios in ONC Certification (g)(10) Standardized API Test Kit Version: 7.2.6. 2/2 test scenarios were completed successfully for a success rate of 100%.

Observations/Challenges Encountered

No current Healthie customers have enabled FHIR API instead of Healthie API. Adoption of this functionality is low to no utilization. Healthie expects to continue to see low usage as the majority of our eligible Enterprise-tier customers opt to integrate with Healthie API which provides full access to

Healthie’s backend and data architecture. Healthie continues to promote FHIR API to our enterprise customers on our website and support documentation in an effort to boost utilization.

KEY MILESTONES

Include steps within the Real World Testing plan that establish milestones within the process. Include details on how and when the developer will implement measures and collect data. Key milestones should be relevant and directly related to expected outcomes discussed in the next section.

For each key milestone, describe when Real World Testing will begin in specific care settings and the date/timeframe during which data will be collected.

Key Milestone	Care Setting	Date/Timeframe
CY2025 Real World Testing Plan submitted	all	October 2024
Data Entry, Test Preparations Database queries were written and calendar reminders were entered so testing and data collection could be completed on time and efficiently	all	Q2 2025
Data collection dry run and review. Reports for each measurement/metric were run and reviewed to ensure processes were working as expected	all	Q2 2025
Data collection began	all	October 1, 2025
End of CY2025 Real World Testing/data collection. Data was collected October 1-31, 2025	all	October 31, 2025
CY2026 Real World Testing Plan prepared and submitted	all	October 2025
CY2025 analysis and report creation	all	November 2025
CY2025 Real World Testing Report submitted	all	January 2026